

FAX COVER PAGE



Date:	From:
Send To: Lymphedema Depot Ltd.	Phone:
Fax Number: 1-905-687-8224	Fax:
Email: Info@LymphedemaDepot.com	# Pages:
RE: Solaris Reseller Certification	

SOLARIS PRODUCT FITTER/RESELLER CERTIFICATION - CANADA

To receive your Solaris/Tribute™ Product Fitter Certificate, please provide the requested information, below, and complete the attached product review questionnaire, and fax or scan & email to Lymphedema Depot, Solaris' Canadian distributor, at: (905) 687-8224 or Info@LymphedemaDepot.com

We will mail you a Tribute™ Garment Fitter Certification.

If any of the product, policy or fitting information presented was unclear and it has caused you to answer a question incorrectly, we will contact you to clarify and discuss. The answers to these questions can be found by viewing your Professional DVD or in the catalogues and other printed information enclosed with your Professional Information Package.

Name: _____ Date: _____

Facility/Clinic Name: _____

Address: _____

City: _____ Prov: _____ Postal Code: _____

Email: _____

Lymphedema Depot Ltd.

12-111 Fourth Ave Suite 347, St. Catharines, ON CANADA L2S 3P5
T: 905.687.8500 | F: 905.687.8224
Info@LymphedemaDepot.com | www.LymphedemaDepot.com

1. Solaris manufactures Tribute™ garments for:
 - a. Legs and arms only
 - b. Legs, arms, hands, face and torso
 - c. Legs, arms and facial swelling
 - d. Legs only

2. Which of the following is **NOT** a feature of Tribute™ garments?
 - a. Styles to meet the needs of the individual
 - b. Individually designed garments
 - c. Modifications to allow for physical limitation
 - d. Standard sized, off the shelf garments that come in 10 colours

3. Tribute™ garments stimulate the lymphatic system to pick up:
 - a. Water and cellular waste
 - b. Plasma proteins and bacteria
 - c. Both of the above
 - d. Neither of the above

4. Tribute™ garments for legs deliver gradient pressure bi-directionally. In what directions is the pressure delivered?
 - a. Anterior to posterior direction and superior to inferior direction
 - b. Medial to lateral direction and distal to proximal direction
 - c. Posterior to anterior direction and inferior to superior direction
 - d. Lateral to medial direction and proximal to distal direction

5. Tribute™ garments:
 - a. Promote fluid movement, soften thickened tissues, regulate swelling fluctuations and support tissue health
 - b. Promote fluid retention, induration of tissues and regulate swelling deviations
 - c. Promote fluid movement, scar softening, enhance pumping action of muscle contraction, and stimulate swelling fluctuations
 - d. Promote fluid stagnation, induration of tissues and regulate swelling fluctuation and support tissue health

6. All Tribute™ products are constructed with fabrics that:
 - a. Retain body heat, are lightweight and macerate tissue
 - b. Decrease in size when washed, are breathable and retain body heat
 - c. Dissipate body heat, are breathable, wick moisture and are lightweight
 - d. Resist movement, provide thermo-retention and resist moisture



7. The Solaris Tribute™ has a warranty that lasts:
 - a. One year
 - b. Three months
 - c. Six months
 - d. Two years

8. Which of the following is **NOT** a good time to measure for a Tribute™ garment?
 - a. At the time of the initial evaluation
 - b. When girth reduction plateaus
 - c. When patient or client does not or cannot bandage nightly
 - d. When developing home program

9. Tribute™ garments are worn while sleeping and ideally should be measured while patient is:
 - a. Standing
 - b. Seated
 - c. Supine
 - d. Prone

10. When measuring a limb what is the best sequence to follow?
 - a. Measure lengths distal to proximal, then measure circumferences distal to proximal
 - b. Measure each length segment, then the circumference of the segment
 - c. Measure the circumferences distal to proximal, then measure lengths proximal to distal
 - d. Measure the hand, then the forearm, then the upper arm

11. When the Solaris garment product code begins with “UE” this refers to:
 - a. Ulnar Elbow
 - b. Upper Extremity
 - c. Unilateral Extremity
 - d. Upper Elbow

12. When measuring the palm (B) circumference for a UE-AG Tribute™ Arm Garment, the hand should be positioned in the following way:
 - a. Full extension to simulate work
 - b. Fisted posture to simulate eating
 - c. Neutral posture to simulate sleeping
 - d. Wrist flexion to simulate writing

13. Chevron channels are chosen to direct fluid:
- Proximal to Inguinal nodes
 - Lateral to the collateral pathways
 - Medial to collateral pathways
 - Distal to popliteal nodes
14. When measuring a Tribute™ Lower Extremity Garment, abducting the leg while measuring lateral lengths will:
- Allow added length for knee bending while sleeping
 - Result in a leg garment that is too short
 - Result in a leg garment that may be too tight
 - Allow for higher compression in the groin
15. Your client had Cobalt radiation 40 years ago, and now has minimal muscle strength, muscle fasciculation and hand contractures due to brachial plexus neuropathy. What modifications will help her don and doff a Tribute™ Upper Extremity Garment?
- Order the Tribute™ too large and order an Outer Jacket to pull over the Tribute™
 - Add Velcro® closure to the full length of the garment and pull-up loops
 - Add Velcro® closure along the index finger and a zipper from thumb to biceps
 - Order a Variable Compression Jacket Garment (VCJ) to go over the Tribute™ Garment
16. Lymphedema Depot does not sell Tribute™ Garments directly to consumers. The fitter or therapist has the skills necessary to determine optimal product style, adaptive modifications and provide for a proper fit. Ideally, to ensure that the garment fits correctly, the fitter or therapist should ask the client to wear the garment in the clinic while in a supine position. The client should report that the garment feels:
- Nice and roomy
 - Snug but not tight
 - As tight as a daytime sleeve
 - Warm and comfortable
17. The Tribute™ warranty covers which of the following?
- Dog destruction for an additional fee
 - Thread breakage
 - Urine damage to the fabric
 - Heat damage to the fabric

18. You have just received a leg garment. When your patient or client tries it on, the foot portion is 4" too long. You look at your original order form and find that you transposed the numbers for the length of the foot: instead of 23 cm you wrote 32 cm. What do you do?
- Call Lymphedema Depot Ltd. and admit the error and pay for the garment
 - Call Lymphedema Depot and tell their Customer Service Representative that your training was not adequate and refuse to pay for the garment
 - Tell your client/patient that Solaris/Lymphedema Depot always makes mistakes like this on the orders
 - Tell your client/patient that Solaris warranties initial fit and will correct the garment promptly, call Lymphedema Depot and explain the error to make arrangements for an alteration or remake of the garment, and arrange to return the warranty garment.
19. Solaris provides one free alteration in the first year of Tribute™ ownership for consumers who:
- Complain about everything
 - Never complain
 - Write nice things about our garments in online blogs and forums
 - Mail the postage paid garment registration card or register online at www.solarismed.com

PLEASE FAX YOUR COMPLETED QUESTIONNAIRE TO LYMPHEDEMA DEPOT USING THE ATTACHED COVER SHEET.
ALTERNATIVELY, IF YOU ARE ABLE TO SCAN, ATTACH AND EMAIL YOUR QUESTIONNAIRE, PLEASE SEND TO:
INFO@LYMPHEDEMADEPOT.COM WITH THE SUBJECT LINE: **SOLARIS FITTER CERTIFICATION**

Have a question? We're here to help!
T: (905) 687-8500 F: (905) 687-8224
E: Info@LymphedemaDepot.com

