

Frequently Asked Questions About TributeNight™

How do I provide TributeNight™ and other Solaris products to my patients/clients?

Lymphedema Depot provides you with these options:

- Lymphedema Depot will provide therapists and patients with the names and contact information for local medical equipment providers or therapists who are authorized Solaris Collection dealers and/or Tribute garment fitters.
- Professional garment fitters and qualified therapists can open a professional ordering account with either credit-card-on-file terms or Net-30 terms with the approval of a credit application.
- If we are unable to match you with an existing dealer in your area, we may be able to accommodate you with a direct sale of standard sized garments, or assist you to make arrangements for a custom fitting.

How long does it take to manufacture and ship TributeNight™ Therapeutic Garments?

Lymphedema Depot strives to deliver custom-made Tribute garments within excellent turnaround times. Typically you can expect to receive your finished garment within 7-12 business days once we receive your custom order. Certain remote destinations and postal holidays can occasionally require an additional 1-2 days for delivery. Rush service is available for a fee.

Does insurance cover L&R USA's Solaris Collection garments?

Private health care insurance policies that include compression garments or durable medical equipment will typically pay for TributeNight garments. ReadyWrap and Caresia garments have also commonly been paid under coverage for compression stockings or post-surgical stockings. We always recommend checking with the insurance provider prior to ordering. If you require a quote for a pre-authorization claim, or any other type of assistance with insurance – please don't hesitate to contact us, or check our website for the latest information and tools: www.LymphedemaDepot.com/funding

How long does a TributeNight™ Garment last? How long do Outer Jackets last?

Your TributeNight garment is covered by L&R USA's industry-leading Sure-Fit Guarantee™, which guarantees initial fit, protects you from material or manufacturing defect for one full year, and provides one complimentary reduction alteration during the first year of ownership. We recommend that most patients re-order every 12-18 months. With normal wear, proper care and laundering, TributeNight™ garments continue to perform well and provide therapeutic benefits for 2 years or more. An Outer Jacket or VCJ (Variable Compression Jacket) that is used nightly should be replaced every 6 months. We recommend that you order 2 Jackets with your original order.

What compression level does a TributeNight™ garment apply?

TributeNight™ directional flow garments provide gradient compression and are custom-manufactured for each patient to provide 20-30mmHg of compression. The optional Outer Jacket adds approximately 10mmHg when worn together with the TributeNight™ garment to provide a combined total of approx. 30-40mmHg compression.

What is the difference between Vertical and Chevron Channels?

Select Vertical Channels for patients who have intact lymph nodes and for whom the therapist is directing the flow to the primary lymphatic system. This includes patients with venous insufficiency. Select Chevron Channels for patients who have impaired lymph nodes and/or if the therapist is directing the flow to the collateral lymph pathways.

Please explain the "TN" (TributeNight™) Garment Codes.

First two letters: UE is the designation used for all Upper Extremity garments, LE for Lower Extremity garments, TT for Trunk and Torso garments, and FN is for Facial/Head and Neck garments.

Next two letters: For UE, LE and TT garments, the two letters that follow the dash represent the distal starting and proximal ending point for the desired garment style, and these letters correspond with the anatomical landmarks on your Tribute custom measuring forms. For example, on a UE garment and measuring form, "A" is the distal end of the third digit, "C" is the wrist crease, "E" is the elbow crease, and "G" is the axilla level. So a UE-CG garment is an Upper Extremity garment from Wrist to Axilla. Generally speaking, when measuring for Tribute garments, you only need to record and provide the measurements for the style you have selected, so for the UE-CG example, you will provide the lengths and circumferences that correspond with the anatomical landmarks from C to G on the measuring form.

Final Letter: Selected garments, notably Lower Extremity garments, are available with either Vertical or Chevron channels, (see explanation of the difference, above) and you can indicate your choice as the last letter in the garment code. So, for example, LE-AG-C is a Lower Extremity garment, from Toes to Groin, with Chevron Channels.

Remember that all TributeNight garments are individually custom made for your client's needs. If you are facing a particular challenge or wish for a style or modification that you do not see in your catalog, do not hesitate to call and discuss your needs with us; that's what we're here for and we are happy to work with you on special requests.



Questions? Give us a call at: 1-855-857-8500
Visit us online at: www.LymphedemaDepot.com
Email us at: Info@LymphedemaDepot.com



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